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## IMPORTANT NOTICE

### Attention Fellow Racers:

Auto racing is a dangerous sport and the products are subject to failure when exposed to the high stresses that are involved. All equipment, including safety equipment is sold without warranty, expressed or implied. No warranty or representation is made to the product's ability to protect the user from any injury or death. The user assumes the risk. Autoform *is not responsible* for damage, consequential or otherwise, for equipment failure or malperformance after installation.

## SATISFACTION GUARANTEE

At Autoform, our policy is and has always been to satisfy every customer. If for some reason you are not completely satisfied with your Autoform purchase, please contact us and we will do everything possible to make it right.

Our customer service line is available Monday through Friday from 8:00 AM until 5:00 PM EST. You can contact us anytime via e-mail at [sales@autoformgroup.com](mailto:sales@autoformgroup.com).

### Returns and Exchanges:

To return or exchange any items, you must contact us for an RMA (Return Merchandise Authorization) number. Any package returned to us without this number will not be accepted. Properly packed (in original package), insure, and ship the unused item back to us. If due to our error, we will refund your return ground shipping charges.

### Returned Items:

All items must be in original boxes and must be unused and in salable condition. Tools, Special orders, Custom orders, electrical and electronic items are *not refundable*. Returns are subject to **20% restocking fee** in addition to any shipping charges incurred. All merchandise held over 90 days will not be refundable. Refunds are not given until the returned product can be inspected in house.

### Damaged Merchandise:

Autoform Development, Inc. must be contacted within 24 hours after receipt of shipment to report merchandise damaged in shipping. After this time period has elapsed, it will be the customer's responsibility to make a claim with the carrier.

*Thank you for your business! We look forward to serving you in the future!*